November 18, 2020

TO: All Staff
RE: Town Employee COVID-19 Protocol Updates
FROM: Goffstown Department Heads

We would like to begin by thanking all of you for your continued diligence to keeping yourselves and our community safe from COVID-19. To say the least, it has been a long eight (8) months. Currently in New Hampshire, there is a substantial level of community transmission of COVID-19. We know that, as community transmission increases, the risk of COVID-19 to individuals, to schools, to businesses, to communities will also increase. It is important for all employees to remain vigilant as we move into the cold, flu, holiday travel season.

The NH Division of Public Health Services has released two updated COVID-19 travel and quarantine guidance documents. These documents (attached) will be the basis for the Town’s decisions regarding quarantine of employees that experience symptoms of COVID-19, have close contact with someone that tests positive for COVID-19, or partake in non-essential travel.

1) General Travel and Quarantine Guidance
2) Employer Travel, Screening, and Exclusion Guidance

Please take a few moments to review these guidance documents. If you have any questions about these guidance documents, please consult with your Department Head.

ADDITIONAL TRAVEL GUIDANCE

- No Town employees shall be allowed to travel out-of-state on Town business until further notice, in accordance with Governor Sununu’s Executive Order 2020-04 declaring a state of emergency due to Novel Coronavirus (COVID-19). This restriction will remain in effect until such time the Governor modifies the state of emergency.


- Follow state and local travel restrictions. For up-to-date information and travel guidance, check the state or local health department where you are, along your route, and at your planned destination. While you are traveling, employees should consult with state travel restrictions currently being imposed by other states on out-of-state visitors. It is possible a state or local government may
put into place travel restrictions, such as stay-at-home or shelter-in-place orders, mandated quarantines upon arrival, or even state border closures.

- **New England Travel Information**
  - Maine ([https://www.maine.gov/covid19/restartingmaine/keepmainehealthy](https://www.maine.gov/covid19/restartingmaine/keepmainehealthy))
  - Rhode Island ([https://health.ri.gov/covid/travel/](https://health.ri.gov/covid/travel/))

- **CDC listing of State & Territorial Health Department Websites**
  ([https://www.cdc.gov/publichealthgateway/healthdirectories/healthdepartments.html](https://www.cdc.gov/publichealthgateway/healthdirectories/healthdepartments.html))

Plan to keep checking for updates as you travel.

---

**REMEMBER: EXPECTATION OF PRIVACY**

- During the COVID-19 Outbreak, Employees maintain their expectation of privacy, including their expectation of privacy with regards to their personal health information.

- In addition to the COVID-19 Outbreak, fellow employees may use accrued sick leave for ongoing Influenza season and a variety of other qualifying events. Office speculation about fellow employees’ reason for absences and potential exposure to COVID-19 impacts morale and may violate a fellow employee’s privacy.

- In the instance when an employee tests positive for COVID-19 and/or is exposed to a confirmed case of COVID-19, Department Heads will follow CDC and NH DHHS Guidelines for notification and disinfecting common work areas, while maintaining employee privacy. The level of notification may differ across Departments; each Department fulfills a different mission on a daily basis.
New Hampshire COVID-19 Travel Guidance
November 12, 2020

The novel coronavirus disease 2019 (COVID-19) pandemic continues around the world and within the United States. Many countries, including the United States (see individual state trends), continue to have a high incidence of COVID-19, and many areas that brought their original outbreaks under control are now again seeing increasing COVID-19. Most international travel destinations continue to have a Travel Health Notice indicating high risk for COVID-19, and recommending against non-essential travel. Therefore, any international or domestic travel increases a person’s chances of getting infected and spreading COVID-19; staying home is the best way to protect yourself and others from getting sick.

The CDC has guidance for people traveling within the United States. Because travel increases a person’s chance of getting COVID-19 through close contact with others or contaminated public surfaces, anybody traveling should continue to avoid public transportation, avoid gatherings with people who are not immediate household contacts, keep a distance of at least 6 feet from others, wear a cloth face covering when in public areas, and frequently sanitize their hands.

New Hampshire recommends the following travel and quarantine guidance for residents and visitors to NH in order to prevent introduction and spread of COVID-19 into our communities from areas outside of NH that may be experiencing higher community spread of COVID-19. There is separate guidance for employers/employees related to travel and quarantine outlined in the Universal Guidelines and NH DPHS Employee Travel, Screening, and Exclusion guidance. Other organizations and individuals for whom the business guidance may not apply (e.g., public schools) should follow this guidance, or adapt this guidance to their specific situation and needs by developing travel and quarantine policies that allow for essential travel to occur while protecting individuals, families, and communities from introduction and spread of COVID-19.

Travel Quarantine Guidance

Travelers/visitors to AND residents of NH need to self-quarantine for 14 days following the last date of any high-risk travel, which includes travel internationally (including to/from Canada); on a cruise ship; or domestically outside of the New England states of Maine, Vermont, Massachusetts, Connecticut, or Rhode Island for non-essential purposes.

People meeting the criteria for high-risk travel have the option of shortening their quarantine by getting a test on day 7 of their quarantine to test for active SARS-CoV-2 infection (SARS-CoV-2 is the novel coronavirus that causes COVID-19); this test must be a molecular test (e.g., PCR-based test); antigen tests are not accepted for this purpose. If the test is obtained on day 7 of quarantine, the person is asymptomatic, and the test is negative, then the person can end their quarantine early, but they must still self-observe for symptoms of COVID-19. Any new symptoms of COVID-19 should prompt the person to isolate and seek testing again (even if the person recently tested out of quarantine). This 7-day “test out” of quarantine option ONLY applies to travel-related quarantine (not quarantine due to a high-risk close contact exposure to a person with COVID-19).

It is permissible for travelers/visitors to NH to quarantine in their home state for the 14 days immediately prior to arrival as long as they did not travel on public transportation to get to NH. Alternatively, travelers/visitors to NH have the option of quarantining in their home state for 7 days, and then obtaining a molecular test (e.g., PCR-
based test) to test for active SARS-CoV-2 infection immediately prior to arrival to NH, and if negative the traveler is not required to quarantine upon arrival to NH as long as they did not travel on public transportation to get to NH. Antigen tests are not accepted for this purpose. Quarantine means the person may not leave their home, even for work, school, or other essential functions, and the person traveling to NH may not end quarantine before receiving their test result and before traveling to NH (i.e., from the point of testing negative until their arrival in NH, there must be no other potential public exposures).

**Exceptions to Travel Quarantine**

Organizations should develop their own travel and exclusion policies following public health guidance (this guidance and the NH DPHS Employee Travel, Screening, and Exclusion guidance) and the Universal Guidelines. Exceptions to the travel quarantine recommendations outlined here can be made by businesses, organizations, schools, etc. for people traveling due to “essential travel” purposes. Essential travel includes for work, school, personal safety, medical care, care of others, parental shared custody, for medication, and for food or beverage (brief trips for take-out and groceries only). Essential travel also includes travel for students and their parents or guardians who are visiting institutions of higher learning or preparatory high schools as potential future students, including allowing the students to remain at the schools for overnight stays. Non-essential employees who travel to higher risk areas for personal or leisure reasons cannot rely on this exemption (see NH DPHS Employer Travel, Screening, and Exclusion Guidance for more information about “essential employee” designation and guidance).

Exceptions to quarantine requirements following higher risk travel, however, should not be standard practice and all efforts should be made to allow individuals to work, learn, or perform other important functions remotely during their quarantine period. People permitted to work or attend school despite higher risk travel must still quarantine for all other purposes other than work or school, and must not attend social functions or gatherings during their quarantine period.
Travel Quarantine Summary

<table>
<thead>
<tr>
<th>New or unexplained symptom of COVID-19</th>
<th>Travel internationally, by cruise ship, or domestically outside of New England</th>
<th>Travel within New England or No Travel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Isolate and get tested immediately.</td>
<td>If negative the person can return to normal activities once they are at least 24 hours without a fever (off fever-reducing medications) and other symptoms are improving, AND one of the following three criteria apply: 1. Person completes self-quarantine for 14 days from last day of travel 2. Travel was “essential travel” 3. Person tests out of quarantine with a negative SARS-CoV-2 test on day 7 of quarantine (must be a molecular test to detect active infection, such as a PCR test) (Note: If person was tested before day 7 of quarantine due to symptoms and was negative, then a second test on day 7 is still required to end quarantine early.)</td>
<td>Isolate and get tested immediately. If negative the person can return to normal activities after at least 24 hours without a fever (off fever reducing medications) and other symptoms are improving.</td>
</tr>
<tr>
<td>Asymptomatic</td>
<td><strong>Self-Quarantine</strong> for 14 days from last day of travel (unless essential travel) Person has the option of testing out of quarantine with a negative SARS-CoV-2 test on day 7 of quarantine (must be a molecular test to detect active infection, such as a PCR-based test).</td>
<td>No restrictions</td>
</tr>
<tr>
<td>Positive Test for COVID-19</td>
<td><strong>Self-Isolate</strong></td>
<td><strong>Self-Isolate</strong></td>
</tr>
</tbody>
</table>

Essential Travel: Essential travel includes for work, school, personal safety, medical care, care of others, parental shared custody, for medication, and for food or beverage (brief trips for take-out and groceries only). Essential travel also includes travel for students and their parents or guardians who are visiting institutions of higher learning or preparatory high schools as potential future students, including allowing the students to remain at the schools for overnight stays. Non-essential employees who travel to higher risk areas for personal or leisure reasons cannot rely on this exemption.

**What is the difference between Isolation and Quarantine?**

Isolation applies to people who are sick or infected with the novel coronavirus causing COVID-19; and quarantine applies to people who have been potentially exposed and are at risk of becoming infected. They both mean a person needs to stay home away from others, but the time required for each differs. See this overview of differences online.
put into place travel restrictions, such as stay-at-home or shelter-in-place orders, mandated quarantines upon arrival, or even state border closures.

- New England Travel Information
  - Connecticut (https://portal.ct.gov/Coronavirus/travel)
  - Maine (https://www.maine.gov/covid19/restartingmaine/keepmainehealthy)
  - Rhode Island (https://health.ri.gov/covid/travel/)
  - Vermont (https://www.healthvermont.gov/covid-19/travel-quarantine)
- CDC listing of State & Territorial Health Department Websites (https://www.cdc.gov/publichealthgateway/healthdirectories/healthdepartments.html)

Plan to keep checking for updates as you travel.

REMARK: EXPECTATION OF PRIVACY

- During the COVID-19 Outbreak, Employees maintain their expectation of privacy, including their expectation of privacy with regards to their personal health information.

- In addition to the COVID-19 Outbreak, fellow employees may use accrued sick leave for ongoing Influenza season and a variety of other qualifying events. Office speculation about fellow employees’ reason for absences and potential exposure to COVID-19 impacts morale and may violate a fellow employee’s privacy.

- In the instance when an employee tests positive for COVID-19 and/or is exposed to a confirmed case of COVID-19, Department Heads will follow CDC and NH DHHS Guidelines for notification and disinfecting common work areas, while maintaining employee privacy. The level of notification may differ across Departments; each Department fulfills a different mission on a daily basis.
Spread of COVID-19 can occur in workplaces and cause significant impact on employees and business operations. Even a single person can introduce COVID-19 into a workplace and lead to multiple other people needing to quarantine at home, which can significantly impact business operations. Businesses and employers can prevent and slow the spread of COVID-19 within the workplace by implementing recommended public health COVID-19 mitigation guidance. One key component of business guidance to prevent introduction of COVID-19 into the workplace is effective employee screening and appropriate exclusion from work for people who have any new or unexplained symptoms of COVID-19 or risk factors for exposure, including travel.

Travel Guidance for Employers

Many areas of the world, including areas within the United States, continue to experience high levels of new COVID-19 infections resulting in high risk of exposure for people who live in, or travel to these areas. Different types of travel and activities (e.g., travel on public transportation, travel on cruise ships, interaction with large groups of people, etc.) also increases a person's risk of COVID-19 exposure, regardless of the ultimate destination. Therefore, employers should take the following steps in order to minimize the risk of an employee being exposed to COVID-19 and subsequently introducing the novel coronavirus into the workplace:

- Do not permit non-essential international and domestic business travel, especially travel that involves larger group activities and interactions (e.g., conferences, meetings).
- Discourage personal international travel
- Discourage personal domestic travel to areas outside of New England (ME, NH, VT, MA, RI, CT)
- Discourage any personal travel on public mass transportation (i.e., bus, plane, train, subway, etc.).
- Discourage travel on cruise ships.
- Discourage personal social or family gatherings where unrelated individuals, or people who are not immediate close household contacts of each other, are gathering indoors and in close contact with one another.

Employee Illness and Risk Screening

- Facilities and businesses should ask screening questions to assess risk for COVID-19 every day before an employee is allowed to work:
  - Do you have any symptoms of COVID-19 or fever of 100.4 degrees Fahrenheit or higher that are new for you? Symptoms of COVID-19 can include:
    - Fever, or feeling feverish;
    - Respiratory symptoms such as runny nose, nasal congestion, sore throat, cough, or shortness of breath;
    - General body symptoms such as muscle aches, chills, and severe fatigue;
    - Gastrointestinal symptoms such as nausea, vomiting, or diarrhea, and
    - Changes in a person's sense of taste or smell.
Have you had close contact with someone who has tested positive for COVID-19 in the prior 14 days? (Note: healthcare workers caring for COVID-19 patients while wearing appropriate personal protective equipment should answer “no” because they are not considered to have exposure)

Have you traveled in the prior 14 days for non-essential purposes,* outside of NH, ME, VT, MA, RI, or CT, including domestically (within the U.S.), internationally (outside of the U.S.) or on a cruise ship?

* Essential travel includes for work, school, personal safety, medical care, care of others, parental shared custody, for medication, and for food or beverage (brief trips for take-out and groceries only). Essential travel also includes travel for students and their parents or guardians who are visiting institutions of higher learning or preparatory high schools as potential future students, including allowing the students to remain at the schools for overnight stays.

Employee Exclusion Due to Symptoms (“Isolation” Guidance)

Persons with any new or unexplained symptoms of COVID-19 (even if only mild symptoms) must not be allowed into the facility. Symptomatic persons should be instructed to contact their health care provider to be tested for COVID-19 and must self-isolate at home. For people who do not have a primary care provider, or for whom a primary care provider does not/cannot test the person, the individual should seek COVID-19 testing at one of the many testing locations around NH. The person can be allowed off “isolation” and back to work when either:

• All of the following criteria are met:
  1. The person tests negative with an appropriate test to detect active COVID-19 (including PCR- and antigen-based tests).
  2. They are fever-free for at least 24 hours off fever-reducing medication, and other symptoms are improving.
  3. They have no risk factor for COVID-19 exposure in the prior 14 days (e.g., close contact to a person with COVID-19 or travel risk factors) that would require the person to complete a 14-day quarantine even after testing negative (see quarantine guidance and “exceptions to quarantine requirements” below).

OR

• The person has met CDC criteria for discontinuation of isolation (which applies to people who test positive, or for symptomatic people who are not tested). This guidance requires that people isolate for at least 10 days after symptom onset, possibly longer depending on progression of the person’s symptoms.

Employee Exclusion Due to Known or Potential Exposures (“Quarantine” Guidance)

Persons who report close contact to someone with COVID-19, or those reporting travel risk factors (as outlined above in the screening questions) must not be allowed into the facility unless they are eligible for the “exceptions to quarantine requirements” outlined below, and they should be instructed to self-quarantine at home.

A person can be allowed off “quarantine” and back to work when 14 days have passed from their last exposure or return from travel. People identified with higher-risk travel outside of New England (as outlined above in the screening questions) have the option of shortening their travel-related quarantine by getting a test on day 7 of their quarantine to test for active SARS-CoV-2 infection (SARS-CoV-2 is the novel coronavirus that causes COVID-19); this test must be a molecular test (e.g., PCR-based test). Antigen tests are not accepted for this purpose. If
the test is obtained on day 7 of quarantine, the person is asymptomatic, and the test is negative, then the person can end their quarantine early, but they must still self-observe for symptoms of COVID-19. Any new symptoms of COVID-19 should prompt the person to isolate and seek testing again (even if the person recently tested out of quarantine). This 7-day “test out” of quarantine option ONLY applies to travel-related quarantine (not quarantine due to a high-risk close contact exposure to a person with COVID-19).

People who are specifically identified as close contacts to someone diagnosed with COVID-19 must quarantine for a full 14 days and should themselves be tested, but testing for COVID-19 does not allow a person identified as a “close contact” to be released early from their 14 day quarantine; testing is only for the purpose of early identification of infection so that public health can perform contact tracing to identify additional people potentially at risk for COVID-19.

Exceptions to Quarantine Requirements

Exceptions to quarantine requirements following close contact to someone with COVID-19, or after higher risk travel are not recommended and should not be standard practice. All efforts should be made to allow employees to work remotely during quarantine. Exceptions should only be made if one of the following situations apply:

1. An employee’s only risk factor for COVID-19 is travel (i.e., no identified close contact to someone with COVID-19), they are not exhibiting any signs or symptoms of COVID-19, AND that person traveled for essential purposes. “Essential travel” includes for work, school, personal safety, medical care, care of others, parental shared custody, for medication, and for food or beverage (brief trips for take-out and groceries only). Essential travel also includes travel for students and their parents or guardians who are visiting institutions of higher learning or preparatory high schools as potential future students, including allowing the students to remain at the schools for overnight stays. Non-essential employees who travel to higher risk areas for personal or leisure reasons cannot rely on this exemption, and businesses and employers should develop policies discouraging or preventing essential employees from traveling to high risk areas for non-essential purposes. Even if an employee is allowed to work after “essential travel”, that employee should wear a mask, maintains at least 6 feet of separation from other employees and customers, participate in daily health screening, and self-monitor for symptoms.

OR

2. Employee works in a critical infrastructure sector (see also this CISA memo for more details and examples) AND is deemed essential to the functioning of the business (“essential worker”). Essential workers may be permitted to work during their quarantine period if all of the following criteria are met:
   - The employee is not exhibiting any signs or symptoms of COVID-19;
   - The employee is not a household contact to a confirmed case of COVID-19;
   - The employee is deemed essential to the functioning of the business and substantial business impact would be experienced if the employee does not work in person;
   - The employee cannot conduct essential functions remotely;
   - There is no replacement personnel for the employee;
   - The employee self-quarantines for all other purposes other than reporting to work;
   - The employee wears a mask, maintains at least 6 feet of separation from other employees and customers, and participates in daily health screening while at work as outlined in CDC guidance.
     - Healthcare workers must follow healthcare worker-specific guidance.
Specialized or technical workers who must come to New Hampshire from other locations to support critical infrastructure businesses are permitted to stay overnight in New Hampshire hotels without quarantining in their home state prior to arrival. They must follow the other guidance above pertaining to mask wearing and social distancing while at work and in public settings (e.g., transiting through their hotel, getting take-out food, etc.), and they must quarantine and stay out of public settings when not working.

## Isolation and Quarantine Summary

<table>
<thead>
<tr>
<th>Employee Symptom/Test Status</th>
<th>Household Contact (highest risk) to someone with COVID-19 in past 14 days</th>
<th>Non-Household Close Contact to someone with COVID-19 in past 14 days</th>
<th>Traveled internationally, by cruise ship, or domestically outside of New England</th>
<th>Travel within New England or No Travel</th>
</tr>
</thead>
<tbody>
<tr>
<td>New or unexplained symptom of COVID-19</td>
<td>Isolate and get tested immediately. Isolate and get tested immediately. If negative <strong>Self-Quarantine</strong> for 14 days from last day of exposure (unless essential critical infrastructure employee as outlined above)</td>
<td>Isolate and get tested immediately. If negative <strong>Self-Quarantine</strong> for 14 days from last day of exposure (unless essential critical infrastructure employee as outlined above)</td>
<td>Isolate and get tested immediately. If negative the person can return to normal activities once they are at least 24 hours without a fever (off fever-reducing medications) and other symptoms are improving, AND any one of the following three criteria apply: 1. Person completes <strong>self-quarantine</strong> for 14 days from last day of travel 2. Travel was “essential travel” 3. Person tests out of quarantine with a negative SARS-CoV-2 test on day 7 of quarantine (must be a molecular test to detect active infection, such as a PCR test) (Note: If person was tested before day 7 of quarantine due to symptoms and was negative, then a second test on day 7 is still required to end quarantine early.)</td>
<td>Isolate and get tested immediately. If negative the person can return to normal activities after at least 24 hours without a fever (off fever-reducing medications) and other symptoms are improving</td>
</tr>
</tbody>
</table>
**Employee Symptom/Test Status** | **Household Contact (highest risk) to someone with COVID-19 in past 14 days** | **Non-Household Close Contact to someone with COVID-19 in past 14 days** | **Traveled internationally, by cruise ship, or domestically outside of New England** | **Travel within New England or No Travel**
---|---|---|---|---
**Asymptomatic** | **Self-Quarantine** for 14 days from last day of exposure (unless essential critical infrastructure employee as outlined above). Get tested | **Self-Quarantine** for 14 days from last day of exposure (unless essential critical infrastructure employee as outlined above). Get tested | **Self-Quarantine** for 14 days from last day of travel (unless essential travel)  
Person has the option of testing out of quarantine with a negative SARS-CoV-2 test on day 7 of quarantine (must be a molecular test to detect active infection, such as a PCR-based test).  
If traveler is designated as an essential critical infrastructure employee, then person can return to work as outlined above, but they must quarantine for all other non-work related purposes following the quarantine guidance. | No restrictions

**Positive Test for COVID-19** | **Self-Isolate** | **Self-Isolate** | **Self-Isolate** | **Self-Isolate**

**Essential Travel:** Essential travel includes for work, school, personal safety, medical care, care of others, parental shared custody, for medication, and for food or beverage (brief trips for take-out and groceries only). Essential travel also includes travel for students and their parents or guardians who are visiting institutions of higher learning or preparatory high schools as potential future students, including allowing the students to remain at the schools for overnight stays. Non-essential employees who travel to higher risk areas for personal or leisure reasons cannot rely on this exemption.

**What is the difference between Isolation and Quarantine?**

Isolation applies to people who are sick or infected with the novel coronavirus causing COVID-19; and quarantine applies to people who have been potentially exposed and are at risk of becoming infected. They both mean a person needs to stay home away from others, but the time required for each differs. See this overview of differences [online](#).