

10/20/2020

Metrics for Service Level Adjustments

If a staff member is diagnosed with Covid-19, or if the Town, NH DHHS, or the Governor determines that the library as a public building should be closed, the library will close to the public and staff and all services, except for fully digital or remote, will be suspended.

Otherwise, there is no single indicator, single circumstance, or ‘trigger’ that will lead us to change the state of library operations. We are monitoring several quantitative and qualitative factors -- these include the percentage of people testing positive, County and State infection rates, capacity of local and State health care systems, and new case trends in Stratham, in Rockingham County, and in New Hampshire. We will continue to seek advice and guidance from the Town Health Officer, Town Administrator, local infectious disease experts, NH DHHS, the Governor’s office, NHMA and NH Primex as they provide updated information, trends, and projections.

These examples are not all inclusive; other indicators may be considered, and many different interventions and tactics may be taken in response to the indicators.

Primary indicators:

Rockingham County, New Hampshire:

- Positive Test Rate: goal: $\leq 5\%$
- Infection Rate: goal is < 1
- ICU Headroom: goal is ≤ 50 , ≤ 60
- Daily New Cases per 100K: goal: ≤ 4 , ≤ 8